



Leading School Bus Contractor Protects Employee Confidentiality with Relyco Solutions

The largest family owned and operated school bus contractor in the U.S., Cook Illinois Corporation is recognized as a top-ten school-bus contractor and ranks fifth in size nationally. Cook Illinois has 17 operating companies located in and around Chicago that service more than 200 school districts. With an unsurpassed safety record, the company operates a fleet of 2,000 busses and employs 3,500, including a team of more than 2,000 drivers.

For nearly a decade, Cook Illinois has depended on Relyco for accounts payable forms, including tax forms and secure corporate and payroll checks; the company manages its own payroll, processing 3,500 payroll checks in house.

Historically, Cook Illinois generated the payroll checks for each operating company and sent them in batches to managers at each operating company who would stuff them in envelopes. A year ago, the company recognized the need to protect the confidentiality of each employee's check and began to explore the possibility of printing and stuffing all payroll checks at the corporate office.

At A Glance:

Customer

Cook Illinois Corporation

Industry

Transportation

Relyco Product

Laser Checks

Website

www.cookillinois.com



CUSTOMER STORY: COOK ILLINOIS CORPORATION

“We knew that having the right envelope was important—and we knew that our most valuable resource, as always, was Relyco. The team at Relyco is extremely responsive and customer focused, with the expertise to know exactly the right solutions to meet our needs. With something as important as a security envelope, we knew Relyco would provide a high-quality product delivered at a competitive price and to meet our tight timeline. We’ve never considered looking elsewhere, but I’m sure we would be hard pressed to find another vendor who could do the same.”

Assistant to the President and
Chief Financial Officer
Cook Illinois Corporation

“Since security was a key driver of this new business process, we knew that having the right envelope was important—and we knew that our most valuable resource, as always, was Relyco. We contacted Relyco and one day later we had a number of samples of security envelopes from which to choose,” explains the assistant to Cook Illinois’s president and chief financial officer. “The team at Relyco is extremely responsive and customer focused, with the expertise to know exactly the right solutions to meet our needs. With something as important as a security envelope, we knew Relyco would provide a high-quality product delivered at a competitive price and to meet our tight timeline. We’ve never considered looking elsewhere, but I’m sure we would be hard pressed to find another vendor who could do the same.”

With the need for large quantities of secure checks, envelopes, and tax forms and limited space at corporate headquarters in which to store materials, Cook Illinois also takes advantage of Relyco for warehousing services. “We don’t have to worry that the documents we use will become obsolete, so we prefer to order large quantities to take advantage of Relyco’s excellent pricing,” she adds. “With Relyco’s warehousing service, we don’t have to be concerned about finding a place to store our stock. We know we can have what we need shipped to us when we need it, and that Relyco is monitoring our supply so that we never run out of items that are critical to our business. No matter what we need— product or service—we can count on Relyco comes through for us.”

About Relyco: For 30 years, Relyco has been the premier supplier of unique and innovative paper products. Our products are great for thousands of uses, which enables you to get the most value out of your printer investment. Understanding and meeting our clients’ needs is always our first priority.

